Draft declaration to be obtained by Principall Service Provider(PSP)from their sub-agent

**DECLARATION BY THE RETAIL SERVICE PROVIDER(RSP)**

(The Declaration to be obtained by Principal Service Provider from their Retail Service Provider)

I, <**Agent Name>**, proprietor of **< Shop Name** as on Electricity bill or Rent Agreement or Shop License or **Name as on Pancard >**  having office at **<Address as on Shop/Office Document or as mentioned on Aadhar Cards>**  do here by declare to IRCTC as follows,

1. I am a Retail Service Provider(RSP) of Principal Service Provider (PSP) **<SI Online Technoamrt Private Limited>>** and am allowed to book Railway e-Tickets for my customer as per IRCTC Rules**.**
2. I provide Railway e-Ticketing Service to our customers using web portal [**www.sionline.co.in**](http://www.sionline.co.in) **&** [**www.sionline.in**](http://www.sionline.in)of our Principal Service Provider (PSP)which is in turn connected to IRCTC. (in case of Web Service Principal Service Provider) or

I have been provided Agents Login direct to IRCTC Web portal [www.irctc.co.in/agent](http://www.irctc.co.in/agent) by our Principal Service Provider(PSP) and use the payment wallet maintained with our Principal Service Provider.

1. I am aware and agree that the Agents are not allowed to book the Railway e-Tickets during Opening ARP and Opening Tatkal tickets every day for their customers under the Railway Ministry directives subject to changes from time to time and I will not make use of the services using [www.irctc.co.in](http://www.irctc.co.in), whether directly or indirectly, using my personal payment options either Net Banking, Credit Card, Debit Card or Pre-paid Cash Card allowed on site.
2. I hereby declare and agree that I will not create dummy User profile on IRCTC Web portal [www.irctc.co.in](http://www.irctc.co.in) (B2C) as a passenger and book the tickets for my customer and make commercial use of the IRCTC web portal made for end customers for self use, particularly during agent restricted time for Opening ARP and Opening Tatkal every day. Further, confirms and agree that I will not use any illegal software automating the bookings through IRCTC web portal and Webservices also. No morphing of software shall be allowed without intimation to IRCTC.
3. I further declare that I will abide by the existing as well future “Rules and Regulations” guidelines announced by IRCTC from time to time ([www.irctc.co.in/agents](http://www.irctc.co.in/agents) (Rules and Regulations for Agents) as well as terms of agreement executed with Principal Service Provider. I hereby further declare and agree that I will not violate any of the terms of said guidelines at any time during tenure of my agreement with my Principal Service Provider (PSP)as Terms of Use of Railway Service.
4. I am aware that IRCTC can impose the penalty amount up to Rs. 20,000/- on Principal Service Provider(PSP)depending on the nature of the offence / irregularity committed by the Principal Service Provider(PSP) himself / by the Retail Service Provider(RSP)s appointed by them.
5. I am also aware that the IRCTC authorities and Principal Service Provider(PSP) is authorized to take legal action including criminal proceedings, termination of Railway e-Ticketing service and deregistered immediately on noticing the unauthorized use of IRCTC Web portal or Principal Service Provider portal by violating the rules.
6. I am also aware that once my registration is terminated either by IRCTC or Principal Service Provider, I am not eligible for re-registration whether on my name or family members, friends, directly or indirectly, through any other Principal Service Provider of IRCTC at any time in future, unless registration is specifically permitted by IRCTC. IRCTC publish the list of deactivated Retail Service Provider(RSP)s list on IRCTC web portal [www.irctc.co.in/agent](http://www.irctc.co.in/agent) (Blacklist Agents List). Any one attempting the re-registration either directly or indirectly will be liable to criminal proceeding and/or financial penalties as prescribed by IRCTC.

I AGREE I DISAGREE

Name of Agent:

Sign: