Draft declaration to be obtained by Principal Service Provider(PSP)from their sub-agent

**DECLARATION BY THE RETAIL SERVICE PROVIDER(RSP)**

(The Declaration to be obtained by Principal Service Provider from their Retail Service Provider)

I, <**Agent Name as On Pancard>**, proprietor/owner of **<Name as on Pancard / Shop Owner Name as in Certificate / Shop License >** having office at **<Address as on Aadhar Card or Address as on Shop/Office Document>** do here by declare to IRCTC as follows,

1. I am a Retail Service Provider (RSP) of Principal Service Provider (PSP) **<SI Online Technoamart Private Limited>>**and I am allowed to book Railway e-Tickets for my customer as per IRCTC Rules**.**
2. I provide Railway e-Ticketing Service to our customers using web portal [**www.sionline.co.in**](http://www.sionline.co.in)**,** [**www.travenica.in**](http://www.travenica.in) **&** [**www.sionline.in**](http://www.sionline.in) of our Principal Service Provider (PSP) which is in turn connected to IRCTC. (in case of Web Service Principal Service Provider) or

I have been provided Agents Login direct to IRCTC Web portal [www.irctc.co.in/agent](http://www.irctc.co.in/agent) by our Principal Service Provider(PSP) and use the payment wallet maintained with our Principal Service Provider.

1. I am aware and agree that the **Agents are not allowed to book the Railway e-Tickets during Opening ARP and Opening Tatkal tickets** every day for their customers under the Railway Ministry directives subject to changes from time to time and I will not make use of the services using [www.irctc.co.in](http://www.irctc.co.in), whether directly or indirectly, using my personal payment options either Net Banking, Credit Card, Debit Card or Pre-paid Cash Card allowed on site.
2. I hereby declare and agree that I will not create dummy User profile on IRCTC Web portal [www.irctc.co.in](http://www.irctc.co.in) (B2C) as a passenger and book the tickets for my customer and make commercial use of the IRCTC web portal made for end customers for self use, particularly during agent restricted time for Opening ARP and Opening Tatkal every day. Further, confirms and agree that I will not use any illegal software automating the bookings through IRCTC web portal and Webservices also. No morphing of software shall be allowed without intimation to IRCTC.
3. I further declare that I will abide by the existing as well future **“Rules and Regulations” guidelines** announced by IRCTC from time to time ([www.irctc.co.in/agents](http://www.irctc.co.in/agents) (Rules and Regulations for Agents) as well as terms of agreement executed with Principal Service Provider. I hereby further declare and agree that I will not violate any of the terms of said guidelines at any time during tenure of my agreement with my Principal Service Provider (PSP)as Terms of Use of Railway Service.

**Name of Agent :**

**Signature :**

**DECLARATION BY THE RETAIL SERVICE PROVIDER (RSP)**

1. I am aware that IRCTC can impose the **penalty amount up to Rs. 20,000/-** on Principal Service Provider(PSP)depending on the nature of the offence / irregularity committed by the Principal Service Provider(PSP) himself / by the Retail Service Provider(RSP)s appointed by them.
2. I am also aware that the **IRCTC authorities and Principal Service Provider(PSP) is authorized to take legal action** including criminal proceedings, termination of Railway e-Ticketing service and deregistered immediately on noticing the unauthorized use of IRCTC Web portal or Principal Service Provider portal by violating the rules.
3. I am also aware that **once my IRCTC Agent ID is terminated either by IRCTC or Principal Service Provider, I am not eligible for re-registration** whether on my name or family members, friends, directly or indirectly, through any other Principal Service Provider of IRCTC at any time in future, unless registration is specifically permitted by IRCTC. IRCTC publish the list of deactivated Retail Service Provider(RSP)s list on IRCTC web portal [www.irctc.co.in/agent](http://www.irctc.co.in/agent) (Blacklist Agents List). Any one attempting the re-registration either directly or indirectly will be liable to criminal proceeding and/or financial penalties as prescribed by IRCTC.
4. Total Amount Payable for IRCTC Agent ID is **Rs.6000 (Refundable)** (Six Thousand Only). The **Terms & Condition for Refund** of IRCTC Agent ID are Mentioned in Annexure 1 of This Declaration Form. The Amount Rs.6000 is for IRCTC Agent ID for Railway E Ticket Booking Through IRCTC Website [www.irctc.co.in](http://www.irctc.co.in) and Other Service Provided By IRCTC PSP SI Online Technomart Pvt Ltd will be provided Complementary Free of Cost. **IRCTC ID Annual Renewal Charges & SiOnline SMS Charges & Maintenance Charges, as Stipulated from time to time will be Applicable**.
5. The Refundable Deposit, as Mentioned above Can be paid in 2 Installment: **1st installment** when you Sign UP and after this your documents will be processed for Digital Signature & IRCTC Agent ID., **2nd Installment** to be paid when your Digital signature is Approved By Certifying Authority. IRCTC Agent ID will be processed only when your Full Amount is Received. **Please Note that Your Authorization Certificate & Class 3 Digital Signature E-Token Dongle will be dispatched from SI Online Technomart Private Limited Through Speed Post/Courier only when your full Amount is received.**

**I AGREE I DISAGREE**

**Name of Agent:**

**Signature:**

**DECLARATION BY THE RETAIL SERVICE PROVIDER (RSP)**

**Annexure 1 (Declaration Form)**

**Terms & Condition for Refund of Deposit for IRCTC Agent ID**

1. For Deposit Refund, Minimum 3000 Successful IRCTC PNR to be booked or Rs 30 Lakh Successful IRCTC Transaction to be done within period of 3 Years from date of IRCTC Agent ID Activation, else Deposit Amount will be forfeited and No Refund will be given.
2. The Amount will Refunded as soon as 3000 Successful PNR are Booked or Rs. 30 Lakh Successful IRCTC PNR Transactions are Done within any Duration of Period of 3 years from Date of IRCTC Agent ID Activation
3. No interest will be payable on Refundable Deposit
4. Deposit Amount on fulfillment of Terms and Condition of Refund, will be refunded only to your SiOnline Wallet and not to any other destination. Deposit Amount of Rs.6000 will be forfeited if 3000 Successful IRCTC PNR are Not Booked or Rs. 30 Lakh Successful IRCTC Transactions are Not Done as mentioned above.
5. If your IRCTC Agent ID is Deactivated due to any reason, (what so ever it may be) the PNR Booked / Transaction Amount till date of deactivation/closure of your IRCTC ID will be considered as Final.
6. In Case of any Dispute arising, The Courts of Ratlam (Madhya Pradesh) will have final jurisdiction.

**I AGREE I DISAGREE**

**Name of Agent:**

**Signature:**

**DECLARATION BY THE RETAIL SERVICE PROVIDER (RSP)**